

CLINTON CREST MANOR
VISITING GUIDELINES

We know you are eager to see your loved one. We will do our best to accommodate everyone.

Please call Kendra Moore at 315-536-8800 M-F 9:00AM – 4:00PM to schedule your visit.

All visits will be scheduled in advance and staggered in 30-minute increments to maximize visits for all residents. To ensure each resident can have a visit, we ask that you schedule one visit per week at this time.

Visiting Schedule: Monday-Friday *9:00 am – 11:00 am
 Tuesday and Thursday *9:00 am – 11:00 am & *2:00 pm – 4:00 pm

Please arrive 10 minutes prior to appointment for screening.

*Subject to change with inclement weather

- Clinton Crest Manor is scheduling two residents per time to receive visits.
 - Visitors are limited in number (two or fewer) per resident, and at least one of the visitors must be 18 years of age or older. Animals remain prohibited at this time.
 - Visits are limited to the person(s) scheduled to visit.
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- Visitors are responsible for ensuring that their actions do not violate or compromise any resident's care plan. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the COVID-19 state declared public emergency.
 - Visitors should bring and wear a face mask or face covering at all times. A face mask will be provided by Clinton Crest Manor if the visitor shows up without one. The face masks must fully cover the mouth and nose at all times.
 - Each visitor will be asked to complete and sign the top section of the COVID-19 Screening Questionnaire, and read and sign the Visiting Guidelines prior to the initial visit.
 - Visitors will be screened at the main entrance for signs and symptoms of COVID-19, and will not be permitted to visit if exhibiting any symptoms or do not pass the screening questions.
 - All visitors are advised to monitor for signs and symptoms of COVID-19 for at least 14 days after visiting the facility. If symptoms occur, self-isolate, contact your healthcare provider, and immediately notify the administrator or assistant administrator of Clinton Crest Manor of the date you visited the facility.
 - Any items brought to the resident should be given to a facility employee at the time of screening. Please do not hand any items you may have brought directly to your loved one.
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- Visits will take place outside at this time. Tables and chairs are in place in the yard in front of c-wing.
 - The visiting area will be arranged to promote social distancing, and alcohol-based hand sanitizer will be available for use before and after the visit.
 - Visitors must remain in the dedicated visiting area at all times.
 - Bathroom use is not permitted.
 - Please refrain from eating and/or drinking and from using tobacco products when on the premises.
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- Visitors and residents must practice the universal COVID-19 precautions during the entire visit. Signage addressing this is posted in the visiting area.
 - Avoid physical contact with residents and others while visiting (hand shaking, hugging, etc.).
 - Adequate staff will be present to allow for personnel to assist with the transition of residents, monitoring of visitation, and cleaning and disinfecting visitation area after each visit.
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- If your loved one is ill or unable to participate in your visit, we will work with you to reschedule.
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Visits will be immediately discontinued in the event of any positive COVID-19 cases of residents and/or employees. If this is necessary, all residents, families, employees, and the NYSDOH Western Region will be notified. The facility website and signage will also be updated.

The NYSDOH can suspend visits at Clinton Crest Manor at any time due to community spread infection or based on the Department's identification of failure to comply with any guidance or advisory.

If this is necessary, all residents, families, and employees will be notified. The facility website and signage will also be updated.

Clinton Crest Manor reserves the right to restrict visitation at any point. Failure to follow these guidelines may result in restriction or revocation of visitation.

Ombudsman

Effective September 9, 2020, representatives of the LTCOP are permitted as visitors, and no longer subject to the above, in accordance to NYSDOH guidance without obtaining a COVID-19 test result if Clinton Crest Manor has submitted a NYS Forward Safety Plan.

If Clinton Crest Manor has not submitted a NYS Forward Safety Plan, the LTCOP representative will be required to obtain a COVID-19 negative test and will be subject to screening as if an employee of the facility prior to the visit.

7/2020; 9/2020

